

TEST RESULTS FROM ALL YOUR LABS, HOSPITALS AND RADIOLOGY PROVIDERS—EASY, FAST AND ELECTRONIC

Greater Rochester Regional Health Information Organization



Rochester RHIO sends clinical results electronically straight to your EHR, ending delays, eliminating the need to search multiple portals and preventing duplicative tests

Your EHR manages all the records on a patient within your practice. With Rochester RHIO, it can also provide a more complete picture—linking your office seamlessly to the labs, hospitals and other providers that support your patient’s care.

The eResults Delivery service from Rochester RHIO helps to maximize the benefits of an EHR system for physicians, staff and patients. It sends test results from hospitals, labs and radiology practices across the 10-county RHIO service area directly into your EHR. Using eResults Delivery eliminates the frustration of logging into multiple portals for patient information, delaying appointments while waiting for lab results or sending patients for another round of tests when results are not available.

A digital path for the results you currently receive on paper

Just as an EHR creates a paperless work flow within your office, Rochester RHIO can serve as a “digital mail carrier,” delivering electronically the reports and test results you receive today via fax or postal mail. Your practice will receive eResults on all the same patients as today, for reports that you order directly, or reports ordered by another physician that are “CC’d” to you.

Your practice can choose to receive only information you need to care for your patient. The RHIO can work with your practice to filter out nonessential data—such as

preliminary results—customizing the volume and flow of eResults to meet the requirements of your practice.

Many EHRs supported

Rochester RHIO delivers eResults to many leading EHR systems. Visit RochesterRHIO.org, and click on “EHR connectivity” in the doctors’ information section to view an up-to-date list. Rochester RHIO does not charge for eResults Delivery for any of the connected systems.

Your EHR vendor controls how eResults are displayed and managed on your system internally. Though Rochester RHIO can provide technical support to ensure that eResults are delivered properly, the vendor provides training on using these results within your EHR system. EHR vendors may charge a monthly fee for managing eResults.

- > Allscripts Professional
- > eClinical Works
- > Greenway
- > HST MedPointe
- > McKesson Practice Partner
- > Medent
- > NextGen
- > Sage Intergy
- > Sequel Med
- > Sequest TIER
- > STI Chartmaker

Rochester RHIO supports many leading EHR systems with eResults Delivery, and is developing interfaces to support others.

BETTER INFORMATION FOR BETTER PATIENT CARE



HELPING PHYSICIANS TO IMPROVE CARE

eResults Delivery is one of the many RHIO services designed to help physicians provide high quality patient care.

Rochester RHIO, our regional health information organization, is a secure electronic health information exchange available to authorized medical providers in Monroe, Genesee, Livingston, Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates counties.

Another valuable service is the Virtual Health Record—a secure, web-based query tool that allows physicians and their staffs to access a wide range of clinical data and supporting information from across the community, with patient consent. Physicians use the VHR in two key ways:

- > For new or recently referred patients, the VHR is a single portal for obtaining the information your office needs to schedule an initial visit. It provides discharge summaries, medication history, insurance eligibility, historical test results and other clinical data.
- > The VHR also provides access to information beyond test results that can help you to treat current patients—including radiology images, transcribed reports, information from social service agencies that work with senior patients, and advance directives.

Although we encourage physicians to take advantage of both services, eResults Delivery is a stand-alone service with different characteristics and requirements. To benefit from eResults, you only need to be a practicing physician in the 10-county service area with an EHR system that Rochester RHIO supports.

Contact Rochester RHIO

Rochester RHIO has a user's guide that explains more about eResults Delivery and how the service works with EHRs. To learn more, or to request eResults Delivery for your practice, please visit [RochesterRHIO.org](https://www.RochesterRHIO.org) or contact us directly.

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