

The University of Rochester Medical Center joins thirteen hospitals and major imaging providers, including Borg & Ide Imaging and Rochester Radiology, in sharing radiology images with the Rochester RHIO. Altogether, more than 400 practices across Rochester, the Finger Lakes and the Southern Tier of Upstate New York are connected to the RHIO, for access to patient data including lab reports, hospital discharge summaries, insurance eligibility and medication history.

The technology behind the Rochester RHIO's Image Exchange originates from another Rochester-based company, eHealth Global Technologies (eHGT). The Rochester RHIO automates access to patient images using an eHGT service called eHealth Connect Diagnostic Image Exchange, which provides a simple and secure way to share diagnostic-quality images from different PACS (picture archiving communications systems). This service has been designed to work in concert with existing HIE solutions, requiring no additional training or changes to existing workflows to view images.

About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange serving authorized medical providers and consenting patients in Monroe, Allegany, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties in Upstate New York.

The service allows a medical care team to share records across institutions and practices, making patient information available wherever and whenever needed to provide the best care. Patients benefit from fewer repeated tests, easier second opinions, a reduced risk of mistakes caused by poor handwriting or incomplete records, and more informed care during office visits and emergencies.

Physicians and patients can learn more about Rochester RHIO by visiting RochesterRHIO.org or by calling 877-865-RHIO (7446).

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