

RHIO REPORT

877.865.RHIO

www.RochesterRHIO.org



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Important Updates

Three new hospitals will join the Rochester RHIO this summer: Jones Memorial Hospital, Schuyler Hospital and Arnot Ogden Hospital.

ADT Messages: RHIO users can now easily learn if a patient has been admitted to or discharged from regional hospitals by clicking on a patient's ADT tab in the VHR. ADT notifications include name of facility, data of admission or discharge and primary diagnosis. (*Coming Soon – the ability to subscribe to your patients' ADT messages and receive these notifications automatically in your EHR.*)

Radiology images from United Memorial Medical Center in Batavia are now available through the RHIO's Image Exchange.

The RHIO has two large upgrades scheduled to prepare for future capabilities. If you notice any slowdowns or service interruptions please contact our Support Line at 866-865-RHIO.

Audits

The Rochester RHIO is dedicated to protecting patient privacy. The health information exchange software provides the ability to track each time a patient's health information is viewed. The RHIO regularly audits usage of the health information exchange.

- Patients can request an audit of access to their personal health information. The RHIO responds to these requests with a detailed report of access. Patients can request an audit annually at no charge by logging in to the Patient Portal at www.RochesterRHIO.org, or by calling 877-865-RHIO.
- New York State policy allows for healthcare professionals to access patient information in a medical emergency without patient consent. The RHIO audits all emergency use of the RHIO.
- The RHIO conducts audits of RHIO participating healthcare organizations to assure that participants comply with RHIO patient privacy and consent policies. Each month, five healthcare organizations (such as hospitals, physician practices or nursing homes) are audited at random.

VHR User Tip:

When you log into the VHR, and find your patient, your first screen gives you a quick summary of the most recent labs, radiology, and transcribed reports. Check the **Patient Info Tab** for an expanding set of key patient information, including; medication history, insurance eligibility, problem lists, advance directives, senior summary, and allergies.

Need training in the best way to use the VHR in your practice? Call the RHIO Support team at 877-865-7446.