

RHIO REPORT

877.865.RHIO

www.RochesterRHIO.org



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Important Updates

Jones Memorial Hospital is the newest hospital to GO LIVE as a data provider to the Rochester RHIO.

PASS IT ON: Healthcare providers are invited to learn more about RHIO services at a RHIO Information Session this summer. Join the RHIO Deployment Team for a presentation, a light breakfast and plenty of time to answer questions.

Tuesday, July 26 at 7:30 am at the Quality Inn in Newark, NY

Tuesday, August 2, at 7:30 am at the Hampton Inn in Geneseo

Nearly 4000 VHR licenses are currently assigned at no cost to healthcare providers and staff throughout the service area. Please contact the RHIO (877-501-8979) if a VHR user in your organization no longer needs their license. Users are considered “inactive” if they have not used the system in 60 days.

Nothing is perfect... and there are times that the RHIO staff needs to communicate directly with users about a service interruption. Each participating organization and practice has an assigned RHIO Administrator, who will receive email notification of issues with RHIO services. We count on the RHIO Administrator to check email regularly and to distribute important information within their organization or practice. Notification of service interruptions are also posted on the RHIO’s Provider Portal.

National Leader

The Rochester RHIO has been recognized as one of the nation’s leading health information exchanges. The [National eHealth Collaborative](#) lists Rochester as one of the top HIEs in the county. The Rochester RHIO was cited as an “operational HIE that demonstrates innovative strategies and business models for achieving sustainability and providing value in their communities”.

VHR User Tip:

VHR users can access accurate, complete medication information for patients throughout the region. First, log in, find the patient to query, confirm that patient has consented, and then click on the **Patient Info Tab**.

In the Med History section of the Patient Information page, click on the **Query** button in order to request all medications that this patient has filled at a retail pharmacy in the past 24 months. The user can select the meds that are most relevant to ongoing treatment from the list, and add them to the VHR Patient Info page.

Need training in the best way to use the VHR in your practice? Call the RHIO Support team at 877-865-7446.